



Glossary of Moving Terms and Move Types

Terminology used in the Moving Industry

Additional Moving Services

Services such as packing, appliance servicing, unpacking, or stair carries that are needed due to either your request or building regulations may result in additional charges.

Advanced Charges

Charges for services performed by a third party at your request. The charges for these services are paid for by the mover and added to the charges on your Bill of Lading.

Agent

A local moving company authorized to act on behalf of a larger, national company.

Bill of Lading

This is the contract between the mover and the customer. It also acts as a receipt. It is important to understand everything on the bill of lading before you sign it.

Binding/Non-Binding Estimate

- Binding: The mover quotes a flat price based upon a given inventory. No matter how long the job takes, the flat price is always paid. It is given only when an onsite estimate is performed.
- Non-Binding: These estimates are based upon the movers' previous experience of jobs similar to yours. As the name suggests, these estimates are subject to change.
- Hourly Rates: Customers are charged by the hour per man, per truck.

Carrier

This is the mover that you are working with.

C.O.D. - Cash on delivery

This is when payment is required at the time of delivery.

Expedited Service

This is an agreement to transport goods by a set date in exchange for a higher rate.

Guaranteed Pickup and Delivery Service

A premium service whereby dates of service are guaranteed, with the mover providing reimbursement for delays. This type of service is often subject to minimum weight requirements.

High Value Article

These are items in a shipment that are valued at more than \$100 per pound.

Inventory

The detailed descriptive list of your household goods showing the quantity and condition of each item.

Linehaul Charges

Basic method of billing for long distance service. Linehaul charges are calculated by mileage and the weight of your shipment. Linehaul charges may not include fees for charges such as the ones noted above in 'additional charges'.

Local moving

Local moving usually refers to moves of less than 100 miles within the same state. This type of move is based on hourly rates and is regulated by the states DOT (Department of Transportation) or other regulatory body.

Long Distance

- Intra State: This is a move of more than 30 miles within the same state.
- Inter State: This is a move from one state to another and is billed by weight and distance. This type of move is regulated by the United States Department of Transportation.

Long Carry Charge

An additional charge incurred when articles must be carried an excessive distance to the movers truck.

Order for Service

The authorizing document allowing movers to move your goods.

Order Number Also known as the Bill of Lading.

It's the number used to identify and track your shipment.

Peak Season Rates

A premium rate that is charged at certain times of the year. This rate is generally applied in the summer months.

Pickup and Delivery Charges

This is an additional charge that is applied when you have to transport your shipment between the Storage in Transit warehouse and your residence.

Shuttle Service

Occurs when a smaller vehicle is used to haul goods to a location that is not accessible to large moving trailers.

Stair-Carry Charge

An extra charge for carrying items up or down flights of stairs.

Storage-In-Transit (SIT)

Temporary warehousing of your goods pending further transportation or transportation to your new home if it isn't ready for occupancy. You may not exceed a total of 180 days of storage, and you are responsible for the added SIT charges as well as the warehouse handling and final delivery charges.

Valuation

The amount your goods are worth. The valuation charge compensates the mover for assuming a greater degree of liability than that provided for in the base transportation charges.

Warehouse Handling

An additional charge applicable each time SIT service is provided. This charge compensates the mover for the physical placement and removal of items within the warehouse.